

<p>MINUTES: **The RAC continues to discuss/determine best implementation strategies for community resident attendance at our meetings, both virtually and in-person; therefore, this meeting will not be open for general community attendance. Once a strategy is in place to allow attendance by the general community, the residents will be informed that the meetings are open and any process/procedures for attendance.**</p>		<p>ACTION ITEMS</p>																																																																																																																																					
<p>TIBURON & VILLAGE RESIDENTS ADVISORY COMMITTEE (TVRAC)</p>																																																																																																																																							
TIME/ DATE	<p>6 – 7 PM – TH Apr. 14th 2022</p>																																																																																																																																						
LOCATION	<p>Bossier Central Library Conference Room</p>																																																																																																																																						
MISSION	<p>Provide Resident driven representation to the Tiburon & Village HOA in an advisory role to streamline communication and facilitate future transitions between residents and both HOA administrators.</p>																																																																																																																																						
I.	<p>CALL TO ORDER: 1804</p>																																																																																																																																						
II.	<p>ROLL CALL</p> <p>**Key: A=Absent, NA=Not applicable; P=Present, R=Resigned, Z=Zoom attendance, Strikethrough=member status inactive**</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Meeting date→</th> <th style="text-align: center;">2/10/22; 1st meeting of '22</th> <th style="text-align: center;">3/10/22</th> <th style="text-align: center;">4/14/22</th> <th style="text-align: center;">5/12/22</th> <th style="text-align: center;">6/09/22</th> <th style="text-align: center;">7/14/22</th> </tr> </thead> <tbody> <tr> <td>Total non-alternate Members→</td> <td style="text-align: center;">10</td> <td style="text-align: center;">9</td> <td style="text-align: center;">10</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Total Present→</td> <td style="text-align: center;">7</td> <td style="text-align: center;">5</td> <td style="text-align: center;">9</td> <td></td> <td></td> <td></td> </tr> <tr> <td># Needed for Quorum→</td> <td style="text-align: center;">6</td> <td style="text-align: center;">5</td> <td style="text-align: center;">6</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="7">Tiburon</td> </tr> <tr> <td>Colbert, Kimberly - KC</td> <td style="text-align: center;">P</td> <td style="text-align: center;">A</td> <td style="text-align: center;">Z</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Cole, Amanda - AG</td> <td style="text-align: center;">A</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Eppler, Todd - TE</td> <td></td> <td></td> <td style="text-align: center;">P</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Hickey, Patrick - PH</td> <td style="text-align: center;">P</td> <td style="text-align: center;">A</td> <td style="text-align: center;">P</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Lewis, Stephen - SL</td> <td style="text-align: center;">P</td> <td style="text-align: center;">A</td> <td style="text-align: center;">P</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Tice, Hilary - HT</td> <td style="text-align: center;">P</td> <td style="text-align: center;">P</td> <td style="text-align: center;">P</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="7">Village</td> </tr> <tr> <td>Berney, Bobby (Bob) - BB</td> <td style="text-align: center;">A</td> <td style="text-align: center;">Z</td> <td style="text-align: center;">Z</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Lambert, Lisa - LL</td> <td style="text-align: center;">A</td> <td style="text-align: center;">Z</td> <td style="text-align: center;">A</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Pettengill, Sarah - SP</td> <td style="text-align: center;">P</td> <td style="text-align: center;">P</td> <td style="text-align: center;">P</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Rader, Ryin (alternate)- RR</td> <td></td> <td style="text-align: center;">P</td> <td style="text-align: center;">P</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Wise, Misty - MW</td> <td style="text-align: center;">P</td> <td style="text-align: center;">P</td> <td style="text-align: center;">A</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Wissmiller, Kathryn (Kat) - KW</td> <td style="text-align: center;">Z</td> <td style="text-align: center;">A</td> <td style="text-align: center;">A</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Young, Joysaline (alternate) - JY</td> <td></td> <td style="text-align: center;">Z</td> <td style="text-align: center;">Z</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		Meeting date→	2/10/22; 1 st meeting of '22	3/10/22	4/14/22	5/12/22	6/09/22	7/14/22	Total non-alternate Members→	10	9	10				Total Present→	7	5	9				# Needed for Quorum→	6	5	6				Tiburon							Colbert, Kimberly - KC	P	A	Z				Cole, Amanda - AG	A						Eppler, Todd - TE			P				Hickey, Patrick - PH	P	A	P				Lewis, Stephen - SL	P	A	P				Tice, Hilary - HT	P	P	P				Village							Berney, Bobby (Bob) - BB	A	Z	Z				Lambert, Lisa - LL	A	Z	A				Pettengill, Sarah - SP	P	P	P				Rader, Ryin (alternate)- RR		P	P				Wise, Misty - MW	P	P	A				Wissmiller, Kathryn (Kat) - KW	Z	A	A				Young, Joysaline (alternate) - JY		Z	Z			
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IV.	<p>APPROVE AGENDA</p>																																																																																																																																						
V.	<p>RECOGNITION OF NEW MEMBERS/GUESTS</p>	<p>Todd Eppler, new Tiburon RAC member: Mr. Eppler was welcomed by the committee and given the opportunity to introduce himself; He shared that</p>																																																																																																																																					

	<p>he lives on Piccadilly and has lived in the neighborhood for ~8 years and expressed an interest in learning more and helping out.</p>	
<p>VI.</p>	<p>UNFINISHED BUSINESS</p>	
	<p>1. HOA meeting follow-up</p> <p>a) Door to door neighbor effort:*</p> <p>b) Community Comments & Concern*</p> <p>a) HT & SL discussed attendance at the HOA meeting, indicating that there were 23 individuals in attendance, including 8 RAC members. There was a slight discrepancy of whether that count included HT sitting at the HOA table taking minutes for the meeting since HTs count included herself, while SLs count did not. CW indicated prior to the RAC meeting being called to order that there were 19 households represented by those in attendance (some couples attended). A discussion over the survey handouts provided during the HOA meeting progressed. HT reviewed that there were 9 surveys completed and returned. In general, the surveys indicated about half of individuals thought RAC members should complete a door-to-door effort, the other half left the questions blank or disagreed. The actual tally is as follows: yes = 3; no = 1; do online = 1; seems like a lot of effort to catch people at home = 1; left blank = 2; NA = 1. HT discussed the implications that this data is inconclusive to implement a door-to-door effort that would require an estimated ~100 hrs of each RAC members time to complete. SL added that since so much time would be needed to complete the process that there would most likely be non-uniformity in RAC members completing the effort as well. For consistency, the effort should be deferred until a better representation of the communities' interests are obtained. CW mentioned that as an alternative, the empty lot next to the HOA office or a food truck night could be used to schedule a community meet and greet with the RAC members. PH stated that the low attendance by the community at the HOA meeting could indicate several things and suggested that the surveys be posted to the Tiburon social media websites to allow for an alternate way to garner input from the community. CW mentioned using the online profiles of the RAC members may help as well. SP suggested that each block captain hold their own meet & greet with their coverage area and CW could send out a mass email to inform the community of when these occur. PH discussed some cons of this method. HT voiced concern that RAC members would not have any additional support if mini block meet & greets occurred and suggested that group interactions be implemented in stages, starting with all RAC members involved in a community wide activity before mini block meetings would occur. CW mentioned that 6/21 food truck night with No teeth BBQ may be a good venue for a RAC and community meet & greet. SL mentioned the traffic issues that could result from having an activity like that occur. SL requested that RAC contact information with pictures and</p>	<p>HT to create an online community version of the door-to-door effort survey that was distributed during the HOA meeting, add questions pertaining to residents' interest in attending RAC meetings, and post to tiburonbc.com only and not Facebook.</p> <p>CW to look into the cost of sending postcards with block captain information to the community.</p> <p>HT to re-send online suppliers of magnetic letters to CW.</p> <p>SP to change the sign on 4/18. KC to change sign on 4/29.</p> <p>RAC members are asked to change their tiburonbc.com profiles by 4/22, to include a profile picture and make adjustments to email/phone with how the information displays on RAC group pages.</p> <p>CW to activate the pages when deemed ready.</p>

tiburonbc.com emails be distributed to the community. SP asked if the door-to-door effort survey distributed during the HOA meeting could be put online and HT supported that it could. A discussion ensued as to whether the survey should be placed on tiburonbc.com only and not Facebook, to enhance the utilization of tiburonbc.com by the community. Tiburonbc.com is a more secure platform than Facebook Tiburon. SP stated that whatever is used should be as user friendly as possible. CW mentioned that all HOA related communications are only being placed on tiburonbc.com, outside of the social activities/food truck schedules. KC shared that she is not against going door-to-door as long as the community is made aware of the visits before they occur. There was further discussion of the hurdles that would be encountered to complete the process. CW supported that sharing pictures and bios of the RAC members should suffice in allowing the community to identify RAC members. SP shared that in a previous housing development she resided in, there was a similar HOA structure to what has been started in Tiburon, with HOA members being assigned to 'pods', and the HOA office maintained all records of the contact information of the residents in the neighborhood. SL re-iterated that the survey be placed online with a deadline set ~1 week prior to the next RAC meeting to allow for further discussion at the next RAC meeting. TE suggested that the post card sized block captain information distributed during the HOA meeting be mailed to the community. If not mailed, then potentially taping them to mailboxes/doors or putting them in mailboxes. A discussion of the legality of placing them in mailboxes occurred, ultimately ending in members agreeing that it is illegal to place things in mailboxes. HT asked if postcards would be cheaper than mailing as a letter. A discussion ensued regarding the cost and feasibility of doing this. The consensus was that there would be added cost, maybe cheaper than sending letters, and community members may treat the mail as junk mail. CW said that since block assignments are finalized, all new homeowners will receive RAC information upon moving into the neighborhood moving forward. TE stressed the importance of getting the information out to current residents. SP asked what the end goal is for this entire process. SL suggested that it would be to let residents know who their block captain is and that they can be used as a go between to share information about the community with the HOA. SP then stated that the end goal is not necessarily getting out contact information and SL suggested that it is more likely a secondary goal. CW mentioned that the ultimate goal would be to give the RAC members contact information of the residents in their coverage areas so that communication can be enhanced between RAC members and their assigned residents. SP asked if she should ask the mailman if it would be ok to tape the block captain information to mailboxes. SL questioned whether a sponsor to cover the cost of postage should be used and it should not be the HOAs expense and CW questioned the integrity of some mailboxes in the neighborhood to handle tape being used. CW also mentioned that her ultimate goal is to allow for RAC members to help notice violations that she cannot see. HT summarized that

she would post the survey to tiburonbc.com with a deadline to complete 1 week prior to the May meeting. CW mentioned supporting the communities use of tiburonbc.com to find information about their assigned RAC member. SL inquired about how postage is currently done. SL requested that CW investigate the cost to send postcards and maybe a sponsor could be located within the community. KC asked for clarification later in the meeting as to what follow-up would be completed with using the mailboxes for disbursement of block captain information and the group decided that other than looking at the cost of sending postcards, nothing else would be attempted.

b) No discussion ensued since nothing came up about this topic at the HOA meeting.

2. Announcement Sign

a) Member sign-up for changing messages (Calendar)

b) Helpful hints/processes

a & b) HT provided an overview of the location of the sign-up sheet on the tiburonbc.com website by going to the RAC member area restricted and clicking on the AS calendar on the website. HT opened the excel document, pointed out the helpful hints and utilization of an organizer box that houses the magnetic letters, key to the sign and other items. SL asked if a bottle of round up could be purchased to use on the sign to keep the grass away from the posts to decrease damage that may result from any weed eating that would be needed otherwise. CW agreed that the landscaper would be asked to spray around the posts. CW mentioned that finding magnetic letters to use on the board has been a challenge, and HT inquired about the information she previously provided to CW in a different email with several online options to purchase letters. CW was unaware of the information being shared and HT offered to re-send the information to her. CW & HT mentioned the ~45 minutes of time needed to change the board/sign out with the grooved felt letter board that was previously installed and that use of the magnetic board has significantly decreased the time to change out the sign. CW asked whether another sign be purchased to place the felt letter board in and the overall consensus was that the usefulness of the current sign should be evaluated before purchasing another sign. The discussion turned back to the excel sign up sheet, HT mentioning that the form was editable, and CW stated that the next message should be the community yard sale. SP volunteered to change the sign out on Mon. 4/18. CW mentioned that she would change the tree up-lights in the community entrance to all purple the night of this meeting. HT suggested that a biweekly change out of the sign should occur to keep community members engaged with the sign and members supported this. TE asked if there was a specific day for the sign to be changed and HT mentioned that members had previously agreed to change the sign on Fridays. TE then asked if the members could pick up &/or drop off the organizer box outside of the day it needed changed due to work schedules and the group discussed this possibility. The decision made amongst

members was that the organizer container could potentially be left in an undetermined spot for members to pick up outside of HOA Office hours. HT then requested that enough messages for the sign be agreed upon and selected during RAC meetings to allow for message changes to occur between meetings w/o needing to solicit the group. HT suggested posting a message about the food trucks. SP asked if the menus were available online and CW mentioned that if she has them the menus for the food trucks were posted on the tiburonbc.com by clicking on the name of the business in the calendar and then opening any posted attachments. CW also mentioned that finding healthy options for the food trucks was next to impossible. The group discussed what message should be posted since there are limitations due to the small pool of magnetic letters available, and a finalized version was typed into the announcement sign calendar. SP supported utilizing tiburonbc.com as the primary medium to place the food truck information and other members supported this. A discussion about the changes seen with Facebook posts ensued and overall the group noted that controversial posts have decreased. The group also discussed various recent violations that have been addressed in the neighborhood. HT solicited the members for someone to volunteer to change the sign on 4/29 & KC volunteered to change the sign. HT offered to coordinate with Jenni McCarty about the message placed on the sign about the yard sale and the consensus amongst the group was that this was not needed.

3. Tiburonbc.com updates

- a) Tiburonbc.com domain emails
- b) Updates to website/Misc.
- c) Obtain/request preferred availability

- a) HT displayed the RAC member committee page on the Tiburonbc.com website, highlighting several items relevant to the members. RR and JY as alternates have been added to the RAC group and all RAC related pages. The group discussed the need for individual members to change their profile information to indicate what and how the information is displayed on the committee pages. The group also decided that members be asked to make updates to their profiles by Friday, 4/22 so that the pages could be activated for community use and viewing. HT displayed the 'contact the RAC' page, making note of relevant items. Alternate members have been included with text indicating that they are alternates. HT mentioned that RR & JY were added to the RAC group and can now access the restricted areas. A discussion about adding pictures to the online committee page ensued, the ultimate decision made was that RAC members add a profile picture to their tiburonbc.com accounts and no additional picture will be needed. HT reiterated that website administrators cannot change individual member's profiles and that each member will be responsible for adjusting.

4. Community attendance at RAC meetings: Status/updates on virtual FB Live & in-person attendance

The group discussed why this item had been delayed until the next meeting. HT mentioned that since the tiburonbc.com emails had not been generated by the time the 4/14 RAC community agenda was posted, she was hesitant to share her personal email with the whole community to solicit in-person attendance and mentioned that there had been some scheduling issues between RR and SL regarding implementation & coordination of FB live. RR mentioned that his main concern regarding using FB live was whether his phone mic would be strong enough to capture the discussion in the entire room and HT mentioned there may be video issues as well. SP inquired whether a live video feed really needed to be offered referring to the low community attendance at the HOA meeting and asked if questions related to residents' interest in attending meetings, both in person and virtually, be included in the door-to-door survey that will be posted. PH suggested using zoom and the group noted several barriers for using that platform for virtual community attendance. Other points of discussion were whether there would be a demand from the community to attend meetings and how communication amongst RAC members would be limited if meetings were live streamed. SL shared that he has previously been involved with the Greenacres HOA and the community attendance for open meetings for the Greenacres HOA were very minimally attended by the community and mentioned that posting of the RAC meeting minutes may suffice to keep the community informed. RR mentioned that residents should be asked to contact their RAC block captain with issues and if they want to attend meetings to further discuss issues than they can submit a request to attend through their assigned RAC member. CW supported that she has received feedback from the community that the residents are supportive of how RAC communication has enhanced the information available to the community. SL voiced concern over the amount of time volunteer RAC members would need to utilize to carry out not only door-to-door efforts but also in scheduling community attendance. SP mentioned that the community has not asked for, nor is showing a high demand for, attendance at RAC meetings. The majority consensus was to hold off on offering virtual attendance to the community until such time that the community indicates a demand to offer it. RR stated a preference to use FB live for social events, like food trucks.

CW then steered the conversation to RAC involvement in recent architectural control committee issues, explaining that RAC members have been included in these issues to start training members to be able to address issues like this once the HOA is taken over by the community.

VII.	REPORTS	
	❖ Social Media: KW/HT	
VIII.	POTENTIAL PENDING/NEW BUSINESS	

<p>1. HOA meeting items identified for review, not previously discussed</p> <p>Nothing from the HOA meeting was identified</p> <p>2. Open forum</p> <ul style="list-style-type: none"> • ? generate a landscaping subcommittee (Mr. J. Black) <p>HT mentioned that she had asked Mr. Jon Black shortly before the HOA meeting started if there was anything the RAC could do for the HOA and his response was to potentially form a landscaping subcommittee. CW mentioned that the HOA has been solicited by a company to put a bid in and that the HOA is always open for bidding. She also noted that the mowing is probably about as cheap as we could find and planting perennials may decrease cost. CW and RAC members voiced confusion as to what Mr. Black would want the RAC to focus on if a subcommittee were formed. The group agreed to allow CW to further clarify the request with Mr. Black.</p> <ul style="list-style-type: none"> • Future meeting date adjustments <p>HT pointed out the adjustments to some of the future meetings due to room and/or time conflicts with the conference room. She asked that members take more precaution in noting the location and time for future meetings.</p> <p>SP asked about violations and whether the RACs role in this should be clarified. CW mentioned that she needs more help in this area. She clarified that RAC members should send her violations we see for her to follow up on. SL and SP asked if CW could send a list to the RAC members with more specific guidelines of what areas the RAC should be involved with and CW agreed this could be done. SP asked what the time frame should be to expect residents to fix damage, ie. from winter storm Uri. CW indicated that she waits a week before sending out an email and then sends out a violation letter a week after that requesting that items be fixed w/in 7 days of receiving the letter. If the violation goes to the attorney, all fees incurred are obligated to be paid by the homeowner.</p>		<p>CW to further clarify the request to form a RAC landscaping subcommittee with Mr. Black.</p> <p>CW to create and share with RAC members a list of violations she would like the members to help identify.</p>
IX.	ANNOUNCEMENTS/AGENDA SOLICITATIONS	**Future Meeting Dates 2022: May 12 (Conf. Room @ 6 pm), Jun. 9 (History Center @ 6 pm), Jul. 14 (Conf. Room @ 6:15 pm)**
X.	ADJOURN: 1912	
Key: * = see appendix; Attachment(s): 0		

Appendix:

The following comments/concerns have been submitted by community members for review & discussion by the RAC

Submitted 12/2021 & 1/14/22:

Covenant enforcement: a few community members have voiced concerns through RAC representatives pertaining to perceptions of how enforcement of covenants is being handled. Community members have voiced that there doesn't seem to be consistency in either applying enforcement to all areas of the covenants or in holding all residents to the same standards. Some examples shared include: trash cans being left out longer than what is allowed in the covenants, parking of trailers and RVs, and landscaping issues.

Submitted neighborhood visit implementation strategies; tabled until 03/10/2022 meeting

Person submitting	LL	SP	HT
Comments made	<p>I think there needs to be some choice in what each member does as people have different comfort levels with social interactions. Here are my suggestions.</p> <p>Door to Door is great ~ There needs to be some way for us to be identifiable to our block members. Flyers can be left when no one is home.</p> <p>"Block" Party meet and greet in the RAC members front yard.</p> <p>Monthly "office hours" where neighbors could contact block captains via zoom, or other electronic means to express concerns or ask questions.</p>	<p>1) post a letter on each resident's door with contact information and encourage to reach out.</p> <p>2) in said letter, offer a block meet and greet that is COVID responsible. not a block party, but a meet and greet where you can gather resident information.</p> <p>3) go door-to-door. Post on social media and have email sent giving residents a heads up of us coming</p> <p>4) office send out an email with each member's contact information and which areas they represent and encourage residents to reach out.</p> <p>5) I don't think we will be able to get contact information for everyone, but a majority.</p>	<p>1)Before door-to-door visits occur, hold a RAC group meet & greet with the community at the front entrance in conjunction with a Food Truck night; could try to get input from the community on their preferences & interest in individual door to door visits +/- survey responses at that time</p> <p>2)Each RAC member could hold an individual group meeting with their assigned block either via zoom or at the Tiburon Office or Bossier Library History center conference room with zoom as an option; KW?, RAC chair?, others with zoom experience? could help schedule and facilitate zoom meetings with block advisors/captains; during the meeting, block advisors/captains could request that the residents complete the survey questions posted to HOASpace &/or FaceBook, either on paper or electronically and submit them to the RAC block advisors/captain to compile and send to KW.</p>

RAC previous discussion on questions to include in neighborhood visits

Questions 1 thru 14 below are the last submitted list of questions the RAC discussed to include in the neighborhood visits. During the time this discussion took place between 7/23/21 – 7/27/21 there were 9 out of 12 positions filled since the committee lost 3 members quickly. Out of these 9 members, six members made comments, other than clarification comments, pertaining to the project. A 4th person resigned minutes before the August 12th meeting started but they did not make any comments related to this project. Most members who took part in the discussion felt that questions 11-14 may be too intrusive to ask during an introductory meeting. They felt that if questions 11-14 were included then they should be presented as optional. Members also felt that including questions about potential HOA dues' increase should be held until the RAC members can establish rapport with the community. A survey could be sent to the community about HOA dues increases later.

KW stated the following with regards to generating and compiling information for a spreadsheet. "Once we decide and agree on information to include or not to include I will add it to a Excel Spreadsheet and send everyone a copy. Once everyone gets the information for their zone/AOR/block they can email it to me and I will compile the complete list of all residents from both sides so we have a working database (I will add tabs between Tiburon and Village) and then send it back. If it is easier for Carol I can compile the list in Google Docs when complete so that it is a real-time working copy, I also do not mind continuing to keep up with the database going forward."

1. Last Name (self-explanatory)
2. First Name (self-explanatory)
3. Email Address (self-explanatory)
4. Phone Number (self-explanatory)
5. Own or Rent (Yes or No)
 - Owners Information (
6. Social Media (Yes or No)
7. Registered with HOA Space (Yes or No)
8. Form of Communication (social media, email, newsletter or multiple --- we might want to be careful with the advertisement of a newsletter to all though because printing can incur an additional cost)
9. Copy of HOA Covenants (Yes or No)
10. Front Office Number (Are they aware of the number to contact the front office)
11. Do you have children/ages
12. Birthday (doesn't have to be dd/mm/yy if they aren't comfortable giving that information can just be month... I'd like to start showing appreciation and doing monthly birthdays shoutouts on all the communication channels?)
13. Military (I know Carol had expressed making Tiburon a more military friendly community and possibly doing welcome home posts/signs for deployed members. Not to mention it would be beneficial information to know if a spouse deploys and the left behind spouse is needing assistance)
14. Number of occupants (this can become beneficial when trying to clean up the FB Page because all members will have to be cross referenced with the Assessors page and if only 1 person is on the deed but the spouse or other adults residing in the home request to be on the page we can quickly reference our spreadsheet)

Other comments/decisions discussed:

Request that Carol send an email out to the residents shortly before visits occur.

Produce contact/push cards (size of a business card) to hand out during visits; these can include names of HOA members on the front or back with contact information and then members of the RAC on the opposite side. Cards handed out on Tiburon side will list Tiburon RAC members while those handed out on the Village side will list Village RAC members. These cards can/should contain information on accessing the covenants.

Websites that the HOA/RAC determine will be the official websites for the community should be included on the contact/push cards.